### ORACLE

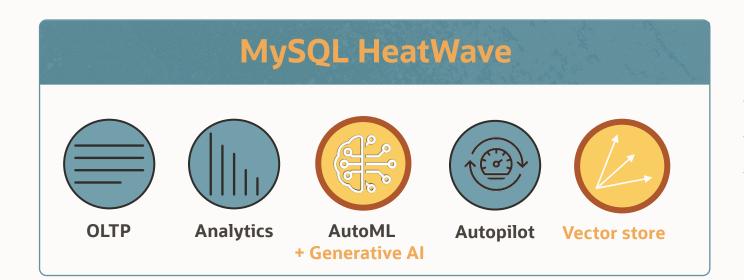
# Developing GenAI and vector store applications with MySQL HeatWave

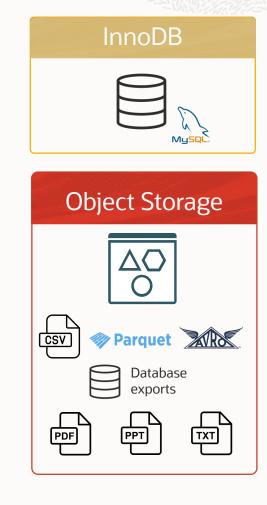
#### MySQL Belgian Days 2024

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#### MySQL HeatWave Lakehouse





- Users can query and retrieve information in natural language
- Efficient searching of documents in object storage using vector store

#### **Major Challenges in Generative Al**

1) Large Language Models (LLMs) prone to **Hallucinations** 

A plausible but false or misleading response generated by an AI algorithm

- ChatGPT "an omniscient, eager-to-please intern who sometimes lies to you"\*
- Some studies estimate chatbots to hallucinate **as much as 27%** of the time
- How to mitigate this inherent issue in LLMs?

#### **Major Challenges in Generative Al**

2) Incorporate Additional Information Sources in LLMs

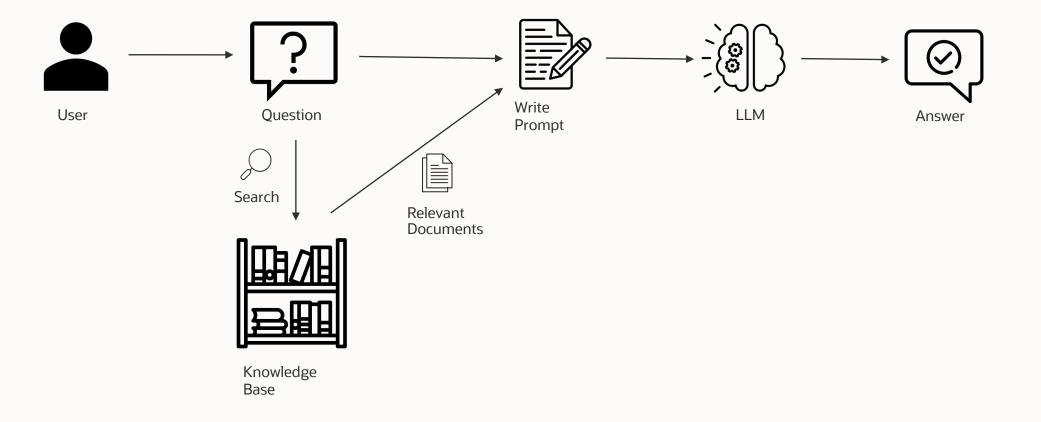
- At their core, LLMs can generate information only based on knowledge from their training data. 2 inherent limitations:
  - Given size and investment needed, training data tend to be out-of-date (ChatGPT: January 2022)
  - Pre-trained LLMs only trained on publicly available information (no business-specific info)
- In other words, LLMs generate answers only based on the *information memorized at training time* within the model and the *query* provided → 2 strategies to incorporate additional information
  - *Fine-tuning*: further train the LLM on additional training data (very costly, requires expertise)
  - *Grounding*: add additional relevant information as part of the query. Possible since LLMs have very large *context windows* (maximum number of tokens as input for text generation)

#### **Meet Retrieval-Augmented Generation (RAG)**

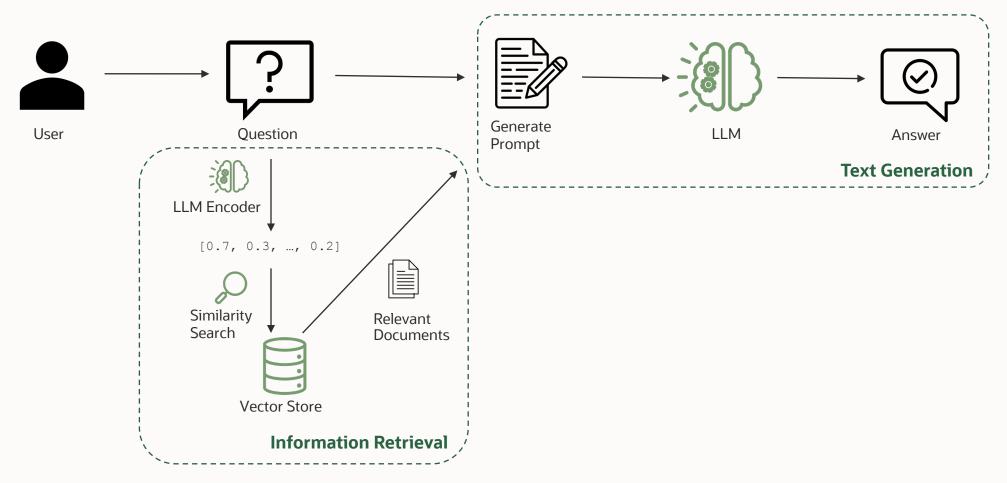
RAG is an LLM framework aiming to leverage the grounding process to solve both problems

- Generate higher-quality responses and mitigate hallucinations
  - Grounding also effective in reducing hallucination, especially when combined with prompt engineering
- Automate and make the grounding process efficient
  - How do we efficiently look for relevant information from external sources and incorporate it in the context window?

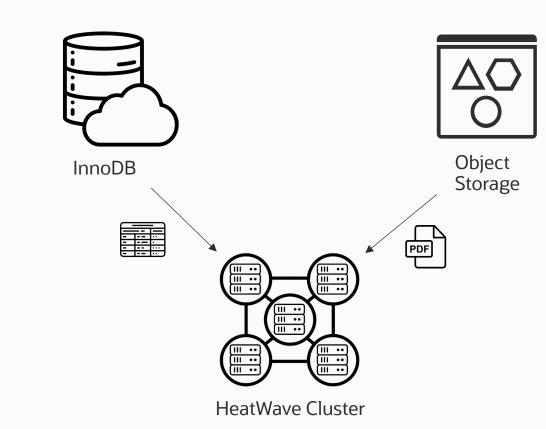
#### How Does "Manual" LLM Grounding Work?



#### **How Does RAG Work?**



#### Why MySQL HeatWave Lakehouse a Good Fit?



- Both OLAP and RAG aim to answer user queries based on relevant information from a knowledge base
- HeatWave right at the intersection of 2
  important knowledge base types
  - Database tables
  - Unstructured documents in object storage

#### **LLM Model Serving**

For RAG, we need to be able to serve LLM models

- MySQL HeatWave leverages the OCI Generative Al service (Beta, GA) with support for
  - Cohere LLM models (Command, Embed, Summarization)
  - Meta's Llama2 model

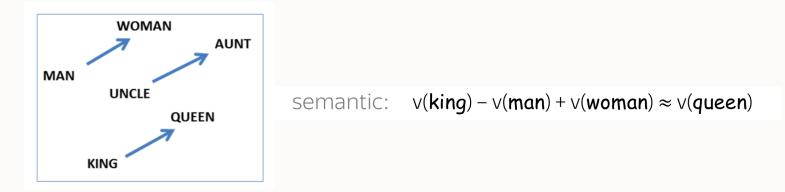




#### **Vector Store**

Vector Store to manage **vector embeddings** from different knowledge bases

- Vector embeddings are generated by the LLM (encoder component)
  - Capture **semantics** of underlying text snippets



- How to easily and efficiently populate vector store with such embeddings?
  - MySQL HeatWave: easy ingestion of documents in various formats (.pdf, .ppt, txt) from object storage

#### **Similarity Search**

Vector embeddings capture semantics →

Most relevant documents for a user's query  $\approx$  closest embeddings in the vector space

- Different ways to compute similarity of vectors: cosine distance, Euclidean distance...
- Computing similarities for all embeddings in a vector store can become costly
  - Various types of indices commonly used (e.g. IVF, HNSW...) for **approximate search** to improve performance

## Thank you!

Q&A

